

FIG. 1

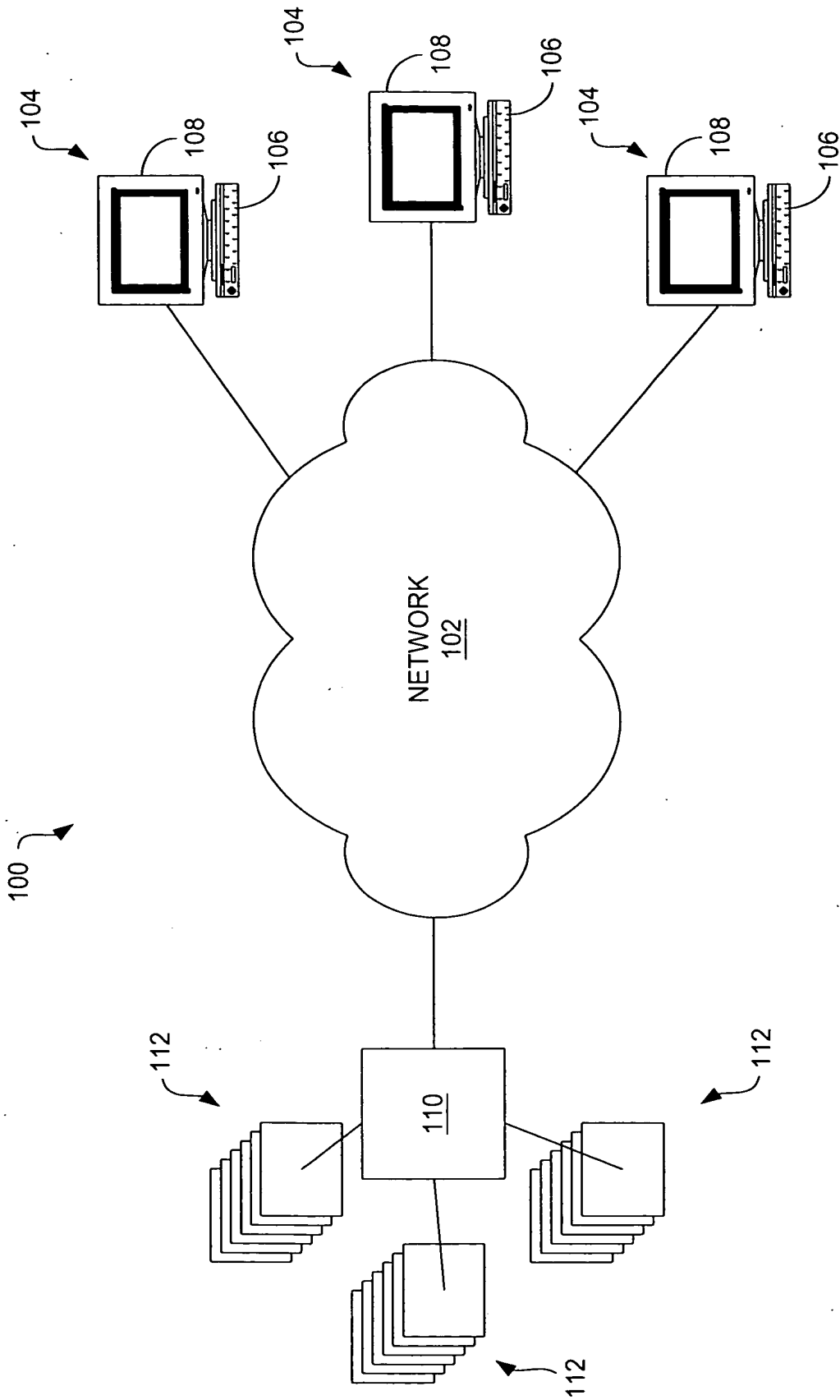


FIG. 1

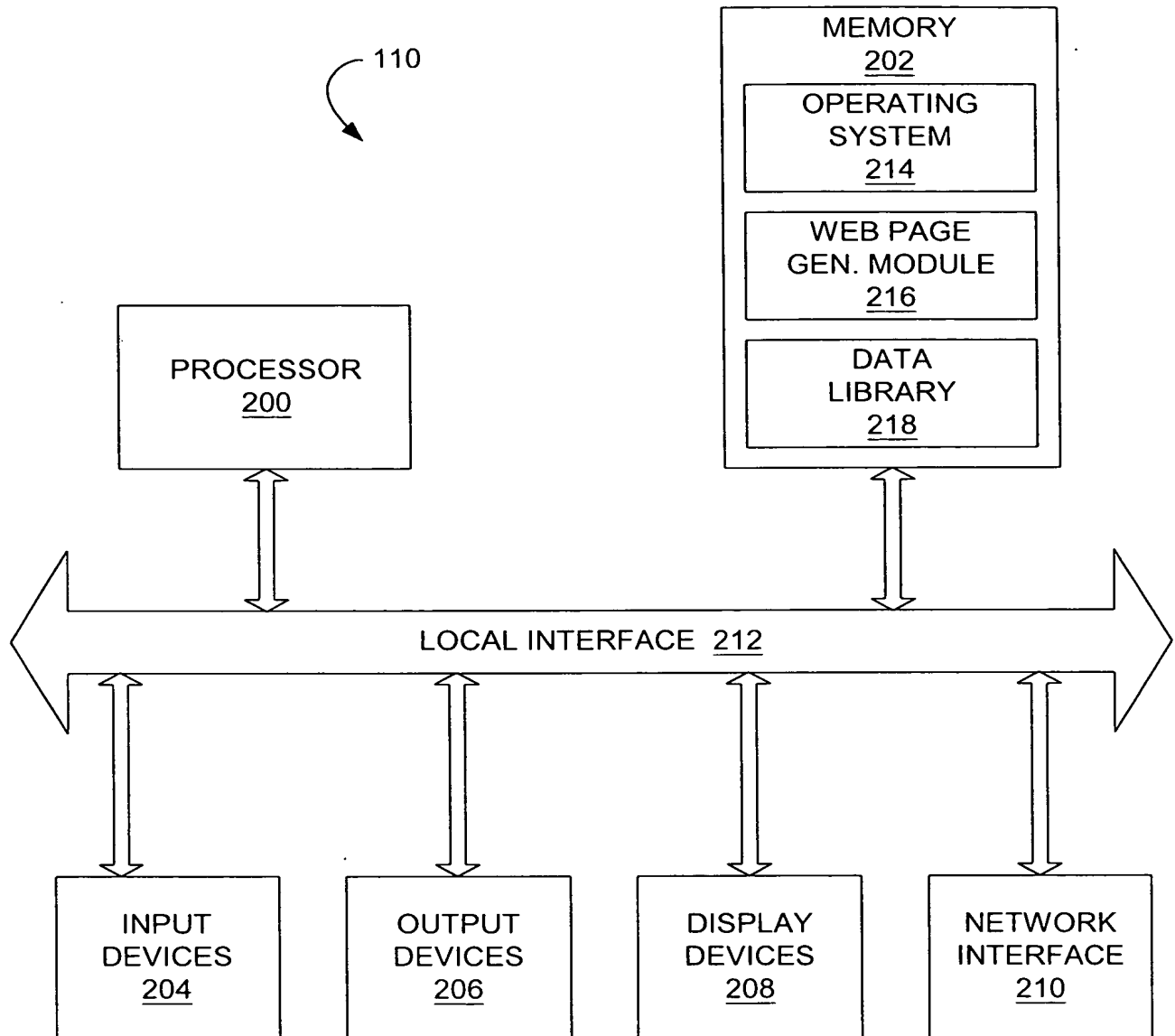


FIG. 2

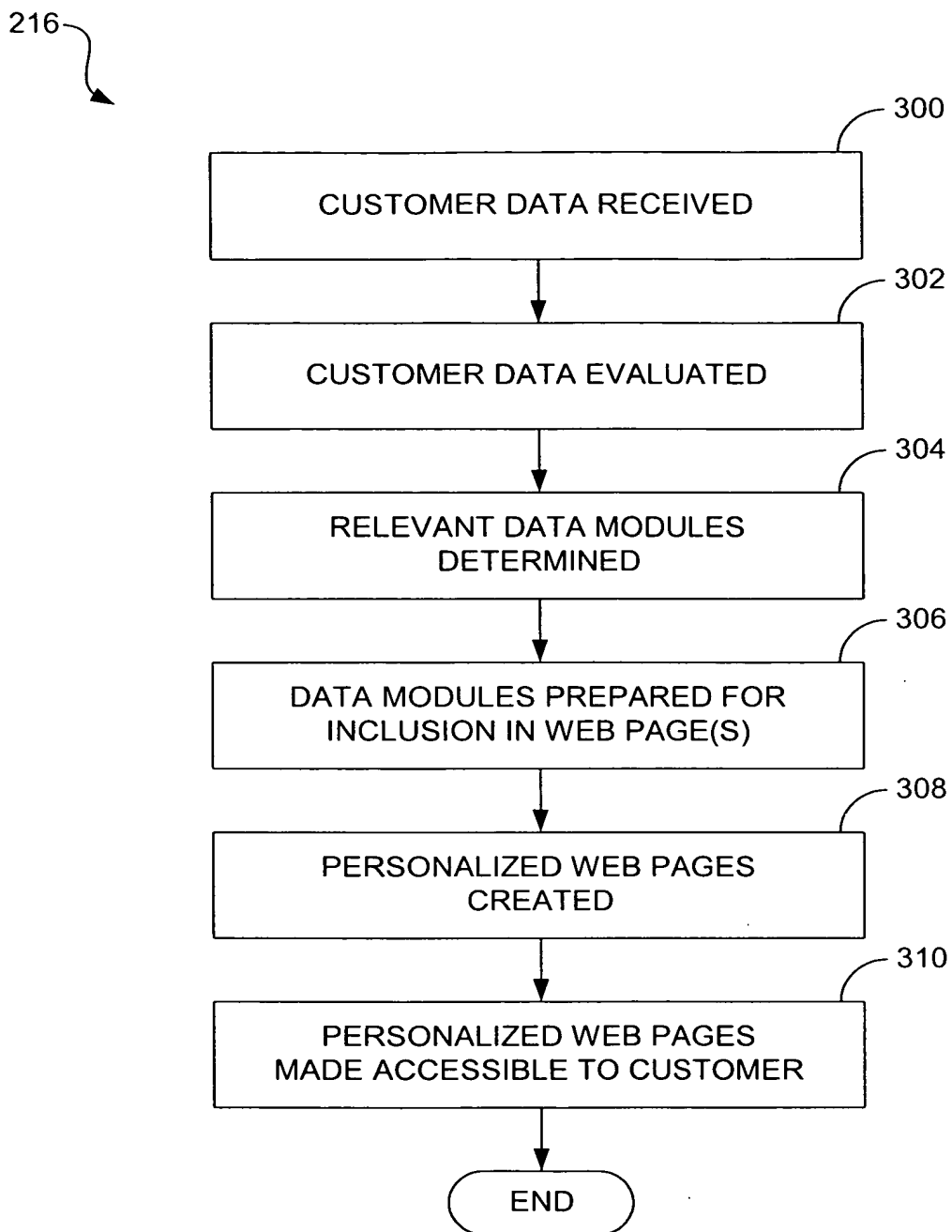


FIG. 3

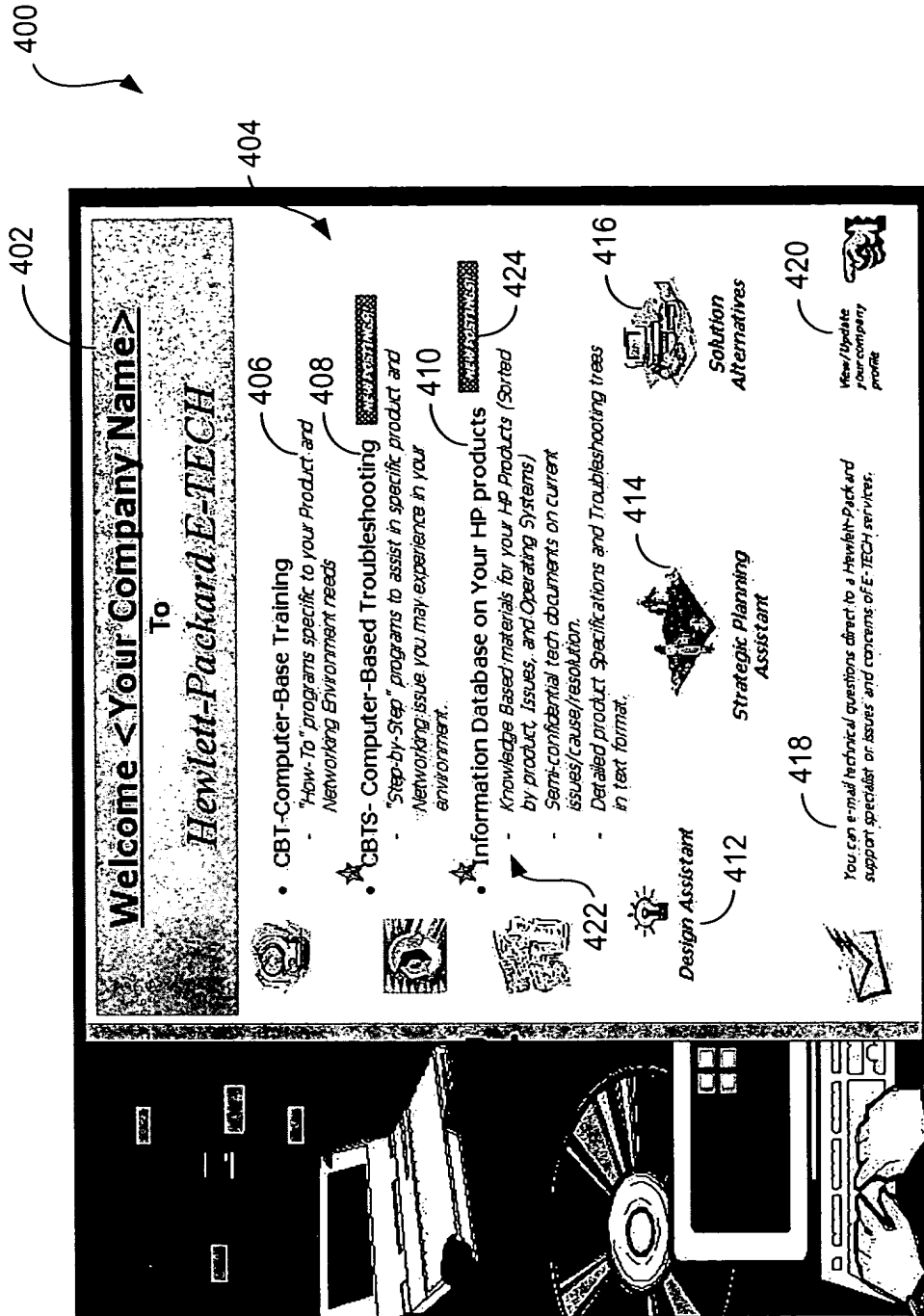


FIG. 4

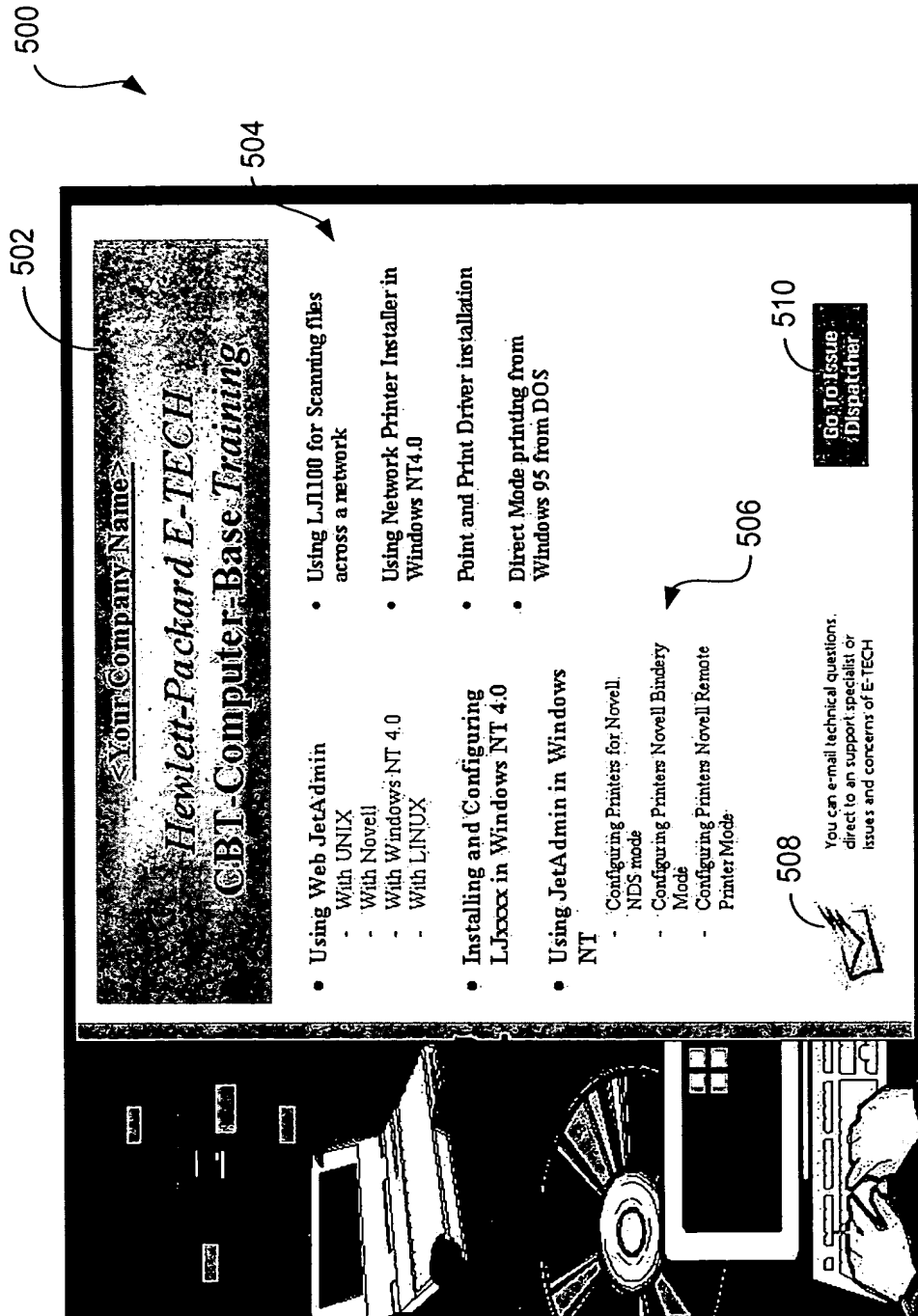


FIG. 5

TO 22E0" 2246T860

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<Your Company Name>
Hewlett-Packard E-TECH
E-Mail Dispatcher

Based on your responses to e-mail, we will be sent to: Jan.Dai@comcast.net
If returning e-mail address is requested, Enter Here

Select from the following issue categories:

☐ E-TECH Issues/Comments 606

☐ Technical Question 604

There is no Technical Documentation History during this session!

If Technical question, Select appropriate Category from:

Select From: 604

Enter Question/Issue: 604

Send E-Mail Now! 608

FIG. 6

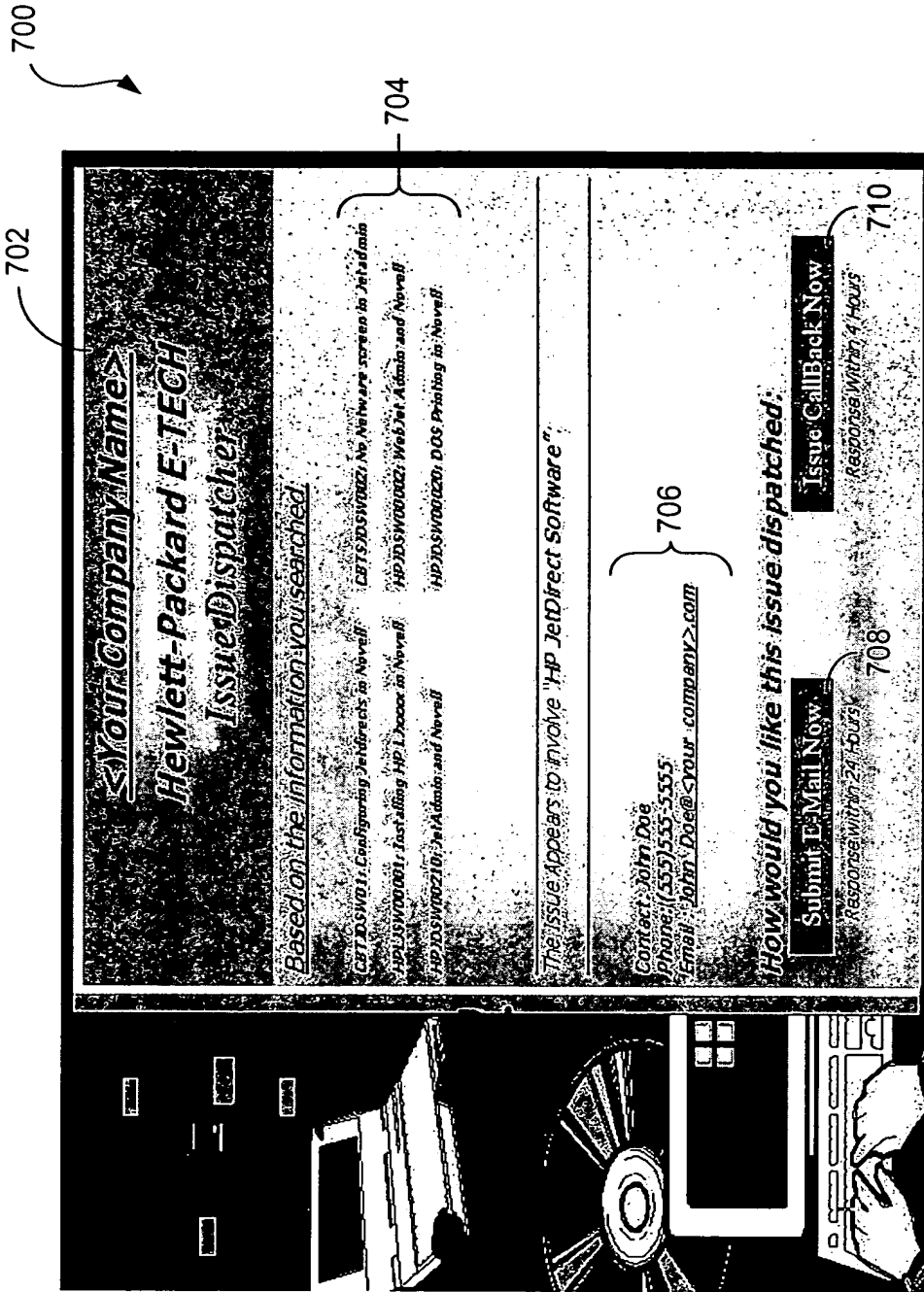


FIG. 7

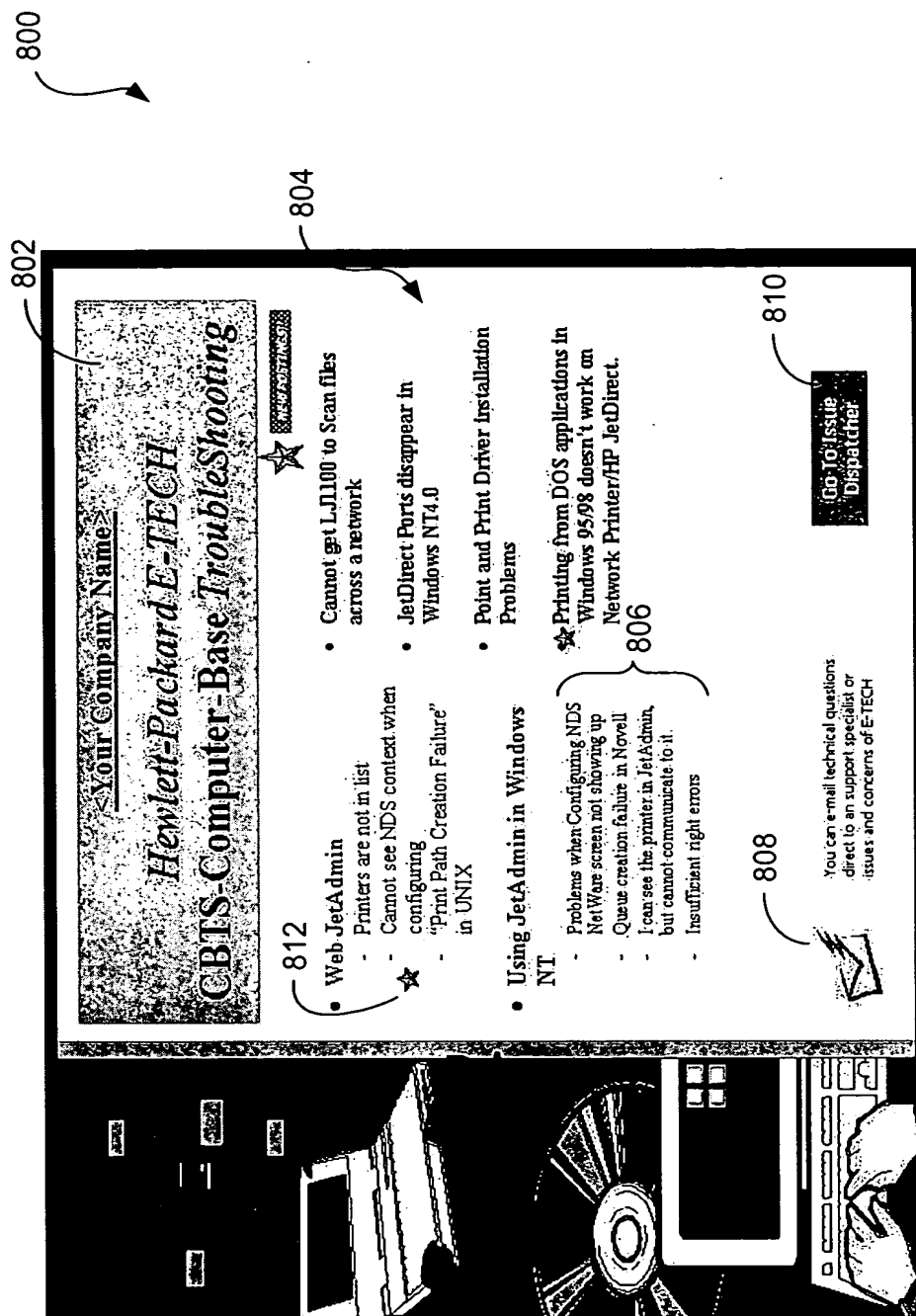


FIG. 8

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<Your Company Name>

Hewlett-Packard E-TECH

Information Database and Tech Docs

Easy Search

Operating System: Windows NT 4.0

HP Product: LaserJet 3150

Keyword search: Troubleshooting

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You can e-mail technical questions direct to a support specialist or issues and concerns of E-TECH services.

FIG. 9



FIG. 10

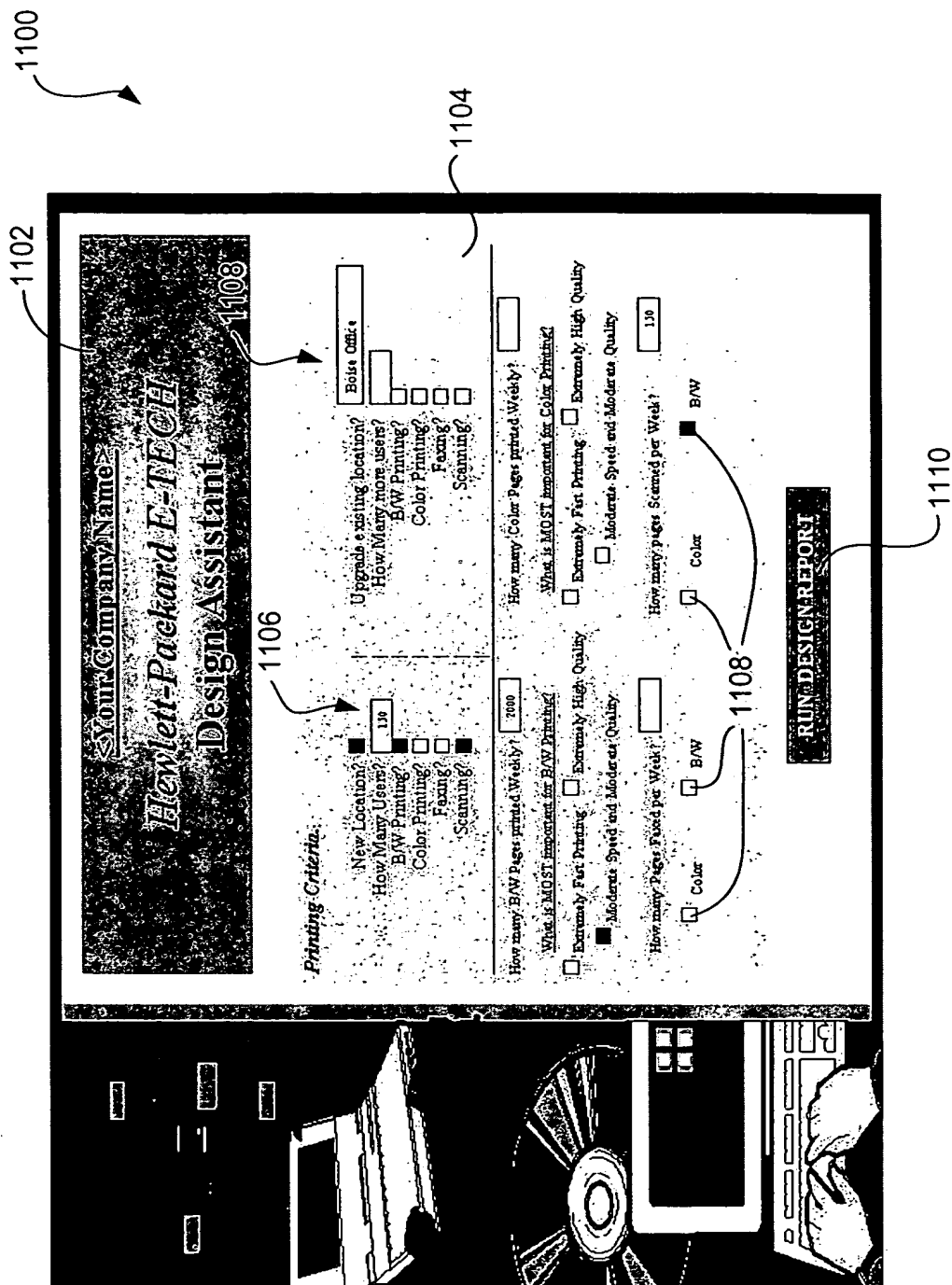


FIG. 11

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Design Results

Design Results for B/W Printing
(150 users, 2000 pages weekly, moderate speed/moderate quality)

Recommend Purchase of (3) LJ4000 Printers
Additional accessories for each printer:
1. HP JetDirect model J3113A
2. Additional 500 Sheet paper Tray

Design Results for Scanning (150 users, 150 pages weekly)

Recommend Purchase of (2) HP Digital Sender 9100
OR
Recommend Purchase of (3) HP SSI Scanners

Direct Purchase Quote from Hewlett-Packard

Purchase Option #1		Purchase Option #2	
(3) LJ4000 Printers	\$xx,xxx.xx	(3) LJ4000 Printers	\$xx,xxx.xx
(3) HP JetDirect J3113A	\$ xxx.xx	(3) HP JetDirect J3113A	\$ xxx.xx
(3) LJ4000 500 Sheet tray	\$ xxx.xx	(3) LJ4000 500 Sheet tray	\$ xxx.xx
(2) HP Dig. Send. 9100	\$ xxxxx.xx	(3) HP SSI Scanners	\$ xxxxx.xx
Total	\$xx,xxx.xx	Total	\$xx,xxx.xx

Would you like to order HP Products directly from "E-TECH" now from the Design Results above?

YES

FIG. 12

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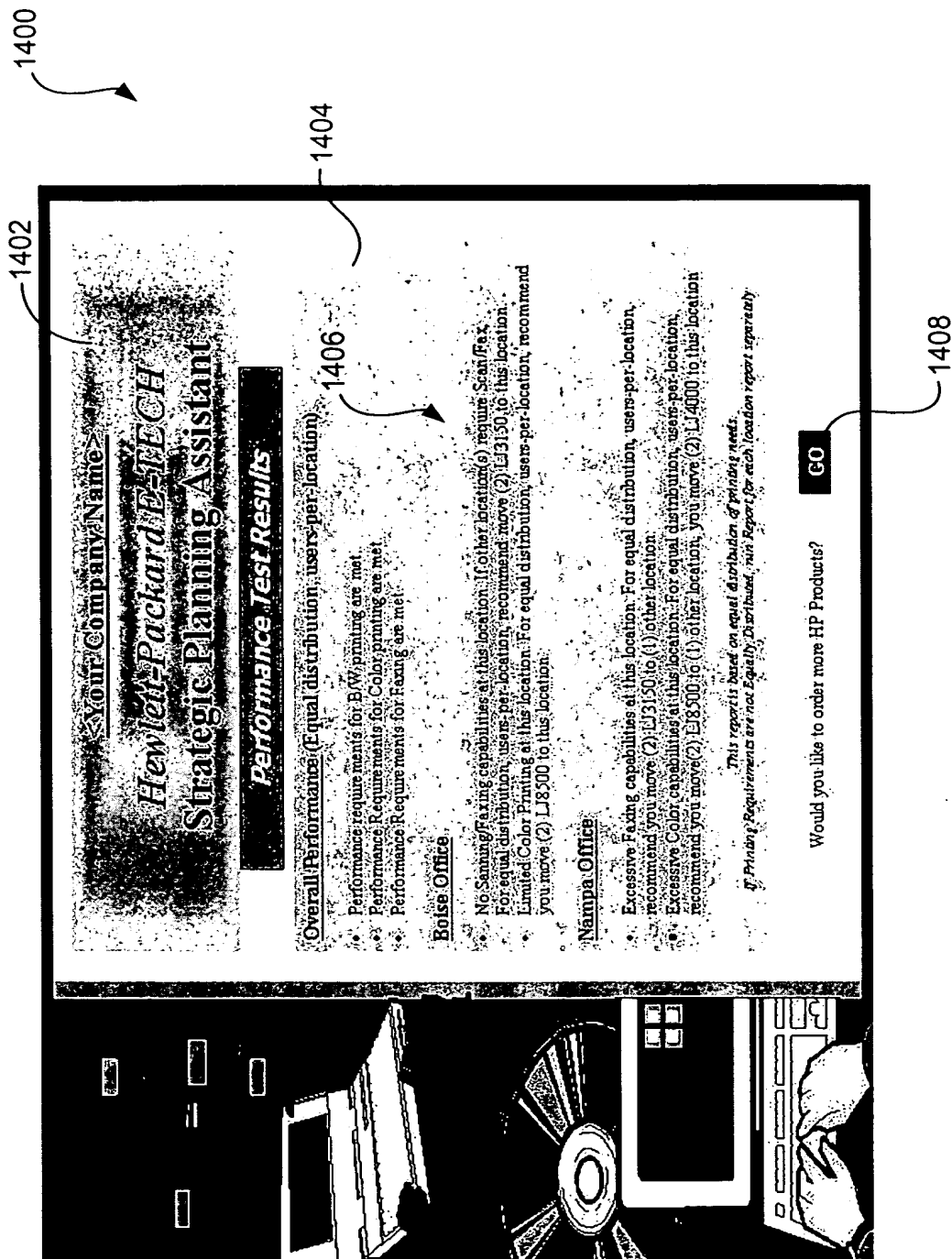


FIG. 14

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<Your Company Name>
Hewlett-Packard E-TECH
 Solution Alternatives

Your current Environment and HP Product Profile

Location	Operating systems	Network/Device	HP Product
Room Office	1 - Windows 95/98 (Client)	Network	1 - HP DesignJet 540C (Printer)
	2 - Windows 95/98 (Server)	Network	2 - HP DesignJet 540C (Printer)
Room Office	1 - Windows 95/98 (Client)	Network	1 - HP DesignJet 540C (Printer)
	2 - Windows 95/98 (Server)	Network	2 - HP DesignJet 540C (Printer)

*Based on Your Current Environment and HP Product Profile,
 You have no environment needs for Solutions Alternatives at this time!*

If you have a specific Software or Hardware which is *NOT* listed in your profile, please update your profile and run Report again OR contact your HP Solutions Specialist

FIG. 15

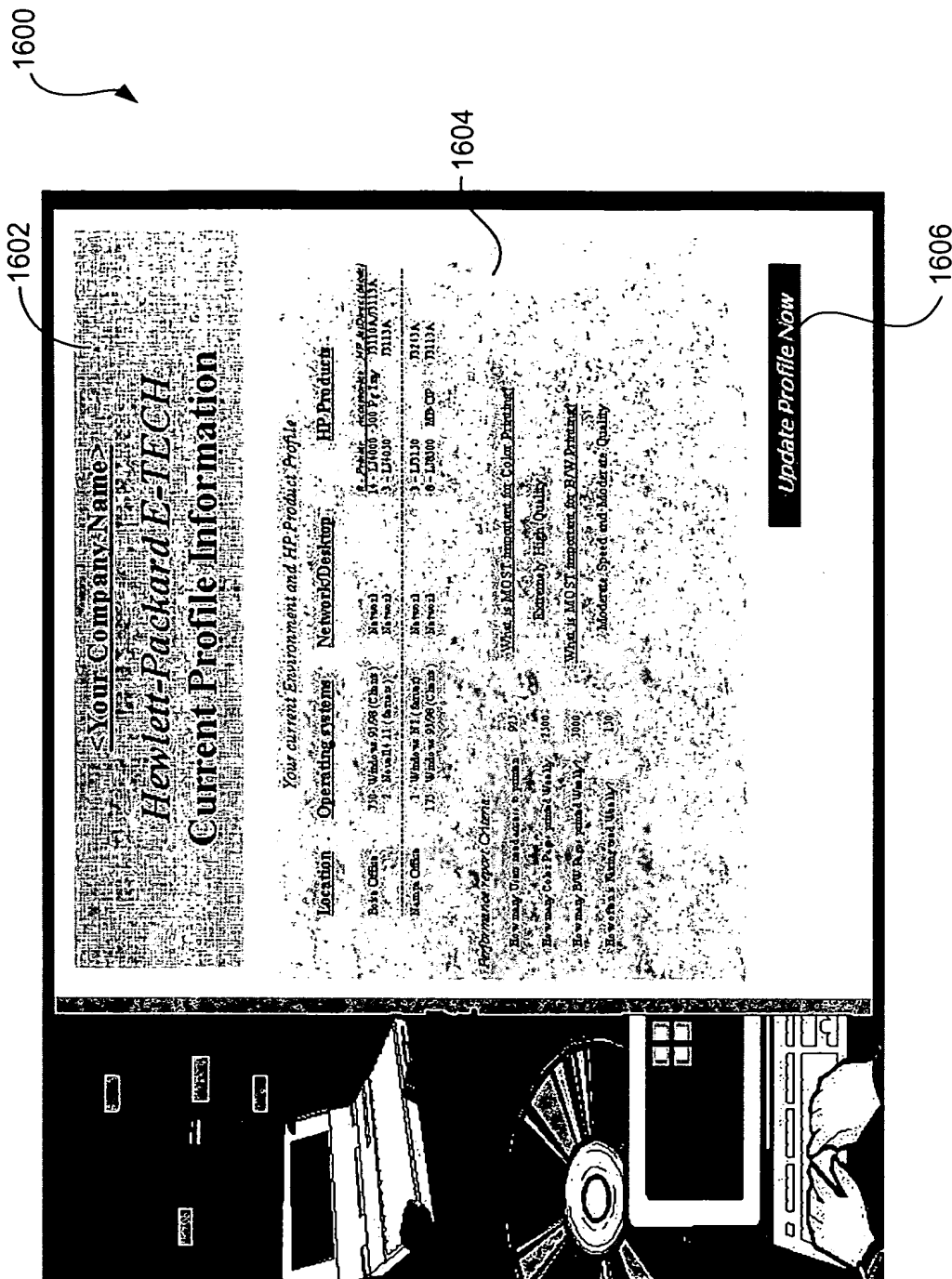


FIG. 16

